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I tried to convert my radio from w5 to w7 control head and now I can't read the radio. I switched my head of control back to w5. The radio shows everything is right when it powers up, but I keep getting the radio not recognized by the error context of 24, c0000386. I reinstalled the CPS unchanged. Any help is valued. What is a radio firmware? I believe you should or is recommended to update the firmware when you switch heads. Maintain the head firmware close or to the block. It's more troubling when you change around O series goals. XTL is famous for the ESD problems that come out of the main board. Hopefully you had power to block off when you are flipping heads around. Firmware 20.0.1 and cps 20. The radio was off but was plugged in from behind I believe. Since the firmware on the W series chapters can't be updated (easily), there really isn't a concern. I'm more concerned that you've been changing your heads to those who are connected to power. I'd start checking the fuses and other components on the main board. The radio seems to be working fine, except that I can't read it. Cable is a genuine moto. I find other people with the same problem without making any head management changes. Yes definitely there is power disabled and grounding precautions. So basically the device doesn't read the head? Did you check the flex? The slightest bias in the slot can cause problems. Are the flex in good condition not torn or bent to indicate that they are unable to contact? Just tried to read another xl 5000 and get the same error message, so it should be with the cable or maybe with a serial map of the port. That's good news. Looks like the radio's running on the window sill. Yes definitely there is power disabled and grounding precautions. So basically the device doesn't read the head? It's a W7, so there's no head to read. Now that I think about it, I think the power was off when I tried to change heads. I also just had this radio tuned up. The technology had to put a tx channel in the radio to test the tx function. Currently I have all my channels installed only for rx. Now I tried this radio on my laptop and tried to read the radio, I get a message the current version of CPS can not support this codeplug as it is not compatible with this release. Please go to the latest version. I use the 8 p.m. version. Now I'm completely confused. I just checked all 3 radios that were tuned to this dealer and none of the radio stations read at all. Did they use older programs to read these and write to them? Last edited: January 11, 2015 R20.01.00 is the latest version of the CPS. Just trying to read another one 5000 and get the same error message, so it should be with the cable or maybe with a serial map of the port. Did you restart the computer? Sometimes it helps if you read/write questions. Try another computer and see if it's this Cable. Is it prob your adapter you're talking about the network pcmcia adapter for laptop? It's pushing the problem. I was told if it's a genuine fdi or chipset you'll have a problem. I had a similar problem with a cheap USB db9 almost brick radio. Motorola recommends for those without a com port to use an iogear db9 usb adapter. I got one and it works great for mobile phones and portable devices. It has a legal chipset. The question is what kind of cable he uses. I don't think anyone with xtl will, but a serial cable plus adapter when the XTL5000 will do USB. True. I have an oem com cable port and my alt laptop had no port com. I ended up using an to gear adapter because my original laptop had hardware malfunctions and hung on to the reads. It was a quick legal decision to com port an OEM cable instead of buying another OEM USB. Cost wise. As for knocking off I'm not sure what effect you'd be using knock-offs as I only used OEM cables for portable devices and mobile phones. If you use knocking for mobile it can be a problem. If you buy I offer USB as it is about the same. The only reason I went com was the device that I had was com port capable until it came out. Usb is better and I would recommend oem usb from / . I never found it sound to use knock-offs with expensive equipment. I had a tough first time with iogear oem com. But / says that it is legal, and many others have done firmware and never had a problem. Now that I think about it, I think the power was off when I tried to change heads. I also just had this radio tuned up. The technology had to put a tx channel in the radio to test the tx function. Currently I have all my channels installed only for rx. Now I tried this radio on my laptop and tried to read the radio, I get a message the current version of CPS can not support this codeplug as it is not compatible with this release. Please go to the latest version. I use the 8 p.m. version. Now I'm completely confused. I just checked all 3 radios that were tuned to this dealer and none of the radio stations read at all. Did they use older programs to read these and write to them? Looks like you need the latest CPS since the radio has been read with the newest CPS, for example, a radio that was programmed with THE CPS 16, it cannot be read by the lower version. You should check your Motorola on the account line and download the latest software. A general forum where users can discuss any topic regarding Motorola's communications equipment - hardware, software, etc. there are also a few focused forums on this tip, so please take the time to make sure your issues don't fall into one of these categories before In here! Moderator: Queue Moderator brains Messages: 49 Joined: Sat Mar 08, 2008 6:10pm Message on brains Sun August 11, 2013 12:57pm So everyone is familiar with the Fail 01/90 error when the head of management will not speak on the radio. Well, here's my version: I have an XTL 5000 that has been converted from 1500. It worked perfectly with the head of W7 management for months. I Am I it's remotely installed and I use green and orange wires to make the actual ignition feel (which is tied to a simple switch/off so I can turn on multiple radio stations at once without fumbling on the buttons). Just a few days ago, I went to my car and turned on my radio, and XTL started FL 01/90. I immediately checked the basics: connections on the head of control, on the brick end of the remote cable, powered bricks, etc. and all systems were normal. I took the radio inside my veed, and turned it back into a dash of grief. It's the same failure code. I should also point out that it loads the cycles of this code fail as well. I then tried to get the code to connect back to the radio, while loading the loop, while off, and without a control head. Every time I got Radio failed to recognize the error code 24 or some number close to that. I then converted the plug code into a W4 head and plugged the W4 control head from Astro Spectra. However, received the same error messages on the CPS and still fail 01/90. What, anyway, can I check in the radio myself? I know the dispatchers have a fuse, brick, too? Could RFI with radio HF have damaged this XTL? They are connected to the same vehicle land. jmr061 was KB9KST Messages: 3176 Joined: Fri September 14, 2001 4:00 pm Post jmr061 Sun August 11, 2013 2:31pm Not sure what the twist is. Radio XTL is famous for this. They are very sensitive and little things tend to smoke them. There is an internal fuse. If I remember right it under the top cover and is great for the smd item. 5 amplifiers ring the bell. If it's good your probably bad luck. Jason brains Messages: 49 Joined: Sat Mar 08, 2008 6:10pm Post by brains Sun August 11, 2013 5:10pm I checked 5 SMD fuse amplifiers, that's ok. I considered the twist to be that I followed all the standard troubleshooting for Fail 01/90 and still couldn't recover. This will probably be the last Motorola product I have if they are picky and receptive to brickwork! Thanks for the quick response. jmr061 was KB9KST Messages: 3176 Joined: Fri September 14, 2001 4:00 pm Post jmr061 Sun August 11, 2013 5:15pm Uniboard design throw away to a large extent. That's why soaps prefer the astro spectrum if you can stay with the W series head and limited split strips. Personally 136-162 astrospectral sweet. There is also a mod now to 146-174 astro spectrum to properly do the imbe of the group. Astro plus another option if you need a 9600 trunk. brains Messages: 49 Joined: Sat Mar 08, 2008 6:10pm Post by brains Sun August 11, 2013 5:40pm I actually uses UHF 450-512 split radio to cover 440 ham group. I wouldn't have a problem with the 403-470 to split the Astro Spectra with the P25. Problem in the search with the right flash code and S record to control the head I want to use. I don't think anyone actually came up with an easy way to change the control heads. That was the best part about this XTL: you can change the control heads through the CPS, and it's allowed for all PL tones that will be programmed into the MPL list. jmr061 was KB9KST Messages: 3176 Joined: Fri Sep 14, 2001 4:00pm Post jmr061 Sun August 11, 2013 5:46 pm I thought I was reading VHF in your post think I lost my mind lol. Send me PM escomm Queue Moderator Messages: 5168 Joined: Fri March 24, 2006 8:24pm Message from escomm Sun August 11, 2013 6:57pm So you have hacked radio, use outdated and unsupported control heads, in an unsupported configuration, and you're mad at Motorola for finicky product sales? Uhhhh, OK. Good prospect you have there. escomm Queue Moderator Messages: 5168 Joined: Fri March 24, 2006 8:24pm Post from escomm Sun August 11, 2013 7:04pm By the way, your symptoms are spoken with a brick that is not powered, and probably has nothing to do with your head control setup what it is. There is a detailed timetable for troubleshooting the thread in the Basic Service Guide, you may want to consider investing in getting one d119 Messages: 3504 Joined: W Mar 19, 2002 4:00 p.m. Post d119 Sun August 11, 2013 7:24pm escomm wrote: So you have hacked the radio, use outdated and unsupported head controls, in an unsupported wiring configuration, and you get angry at Motorola for selling a fussy product? Uhhhh, OK. Good prospect you have there. Come on Jeff, it's a fan board after all, and in depth we both know the XTL series is just as wonderful a product as the MTR 3000. thebigphish Messages: 1477 Joined: Sat November 29, 2003 10:10pm What radio do you have?: AM/FM Message thebigphish Mon Aug 12, 2013 8:04am d119 wrote: snip in depth we both know the XTL series is as wonderful a product as MTR 3000. ... bwaahahahahahaha, kept a straight face up to this stone! How do you plan to outsmart death? With a knight and a combination bishop; I'll destroy his flank. --Antonious Block Jim202 Messages: 3582 Joined: Sun Sep 09, 2001 4:00pm Mon 12 August 2013 5:10pm brains wrote: I checked 5 SMD fuse amplifiers, this is ok. I considered the twist to be that I followed all the standard troubleshooting for Fail 01/90 and still couldn't recover. This will probably be the last Motorola product I have if they are picky and receptive to brickwork! Thanks for the quick response. You checked that there is 12 volts on the high-toe feed on the back of the radio. No high power current and radio will not power. In addition, you also need 12 volts on yellow and a small red wire on the head control. Jim d119 Posts: 3504 Joined: W Mar 19, 2002 4:00pm Post d119 Mon Aug 12, 2013 9:46pm thebigphish wrote: d119 wrote: Snip in depth we both know the XTL series is as wonderful a product as MTR 3000. ... bwaahahahahahaha, kept a straight face up to this stone! It's just funny, because Really. I lost all respect for the XTL series when one bricked up after PROPERLY connected the tone of a remote adapter to it (Motorola TRA, no less). Screw that shit. escomm Queue Moderator Messages: 5168 Joined: Fri March 24, 2006 8:24pm Post from escomm escomm Mon Aug 12, 2013 10:07pm Something must be fishy with an adapter. I have a CPI tone remote connected to XTL5000 for a year without problems, and PM1500 in D.C. CPI remote ... except for the crappy chain ATT, but at least it's not Verizon. As for the OP, pffft Chris, there's only so much that can be done, troubleshooting flowchart isn't really worth it, but most likely end up being sent to the depot or --gt; replace the mainboard on the bright side of XTL mainboards for only about \$700 and they tsunami_australia ask you to flash code when you order them and they come CBI'd, so that's a cBI'd, so that's a cBI'd, so they're joining the CBI'd, so they're joining the CBI'd, so they're coming to the CBI'd, so they're coming. : TDs Aug 26, 2008 2:29pm What radio do you have?: Too much to list here the obvious message on tsunami_australia Aug 13, 2013 9:46pm yes they seem to brick easy. My XTL5000 ssplit went for a visit back to the Moto-shop within 2months to have it, during programming it bricked. No lost power, power fluctuations, etc. (lappi on a good battery, XTL on a good car battery, genuine moto lead). I'm actually really disappointed with their quality for the price. I was looking at getting an S split as well for CB and Double Brick W3 (since apparently my 03 won't double), but now just stick with me the old MCS2000 seems more reliable. Just want me to be able to get a proper siren kit for it. I was a fan of The Philips PRM80 until I got my MCS and GM300s. Changed.

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